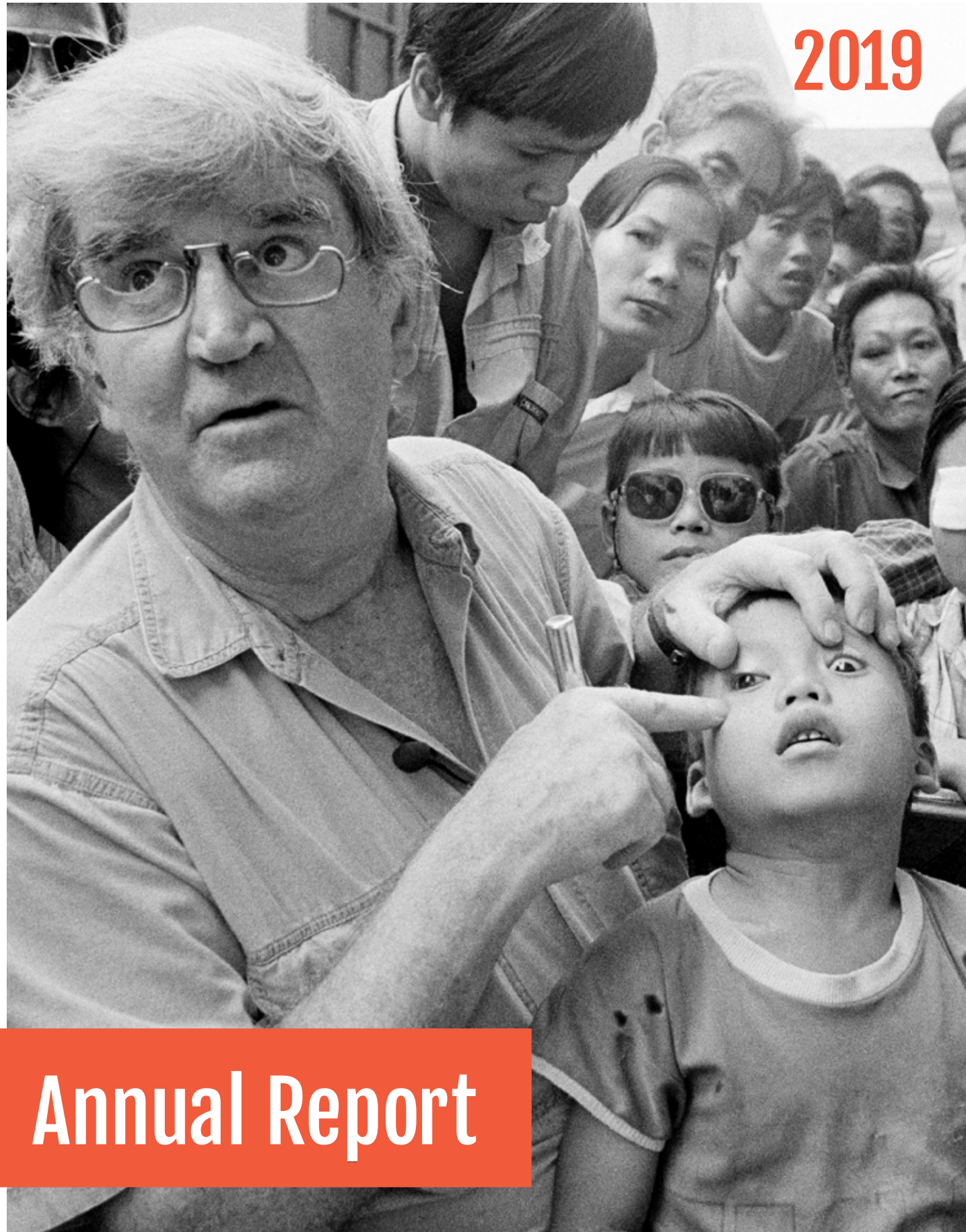


2019



Annual Report

OUR GLOBAL IMPACT 2019

We see a world in which no person
is needlessly blind or vision impaired.

*"Equity is one of the basic traits of being
a human being... if you have something,
you share it." — Fred Hollows*

GLOBAL RESULTS

646,835 EYE OPERATIONS AND TREATMENTS

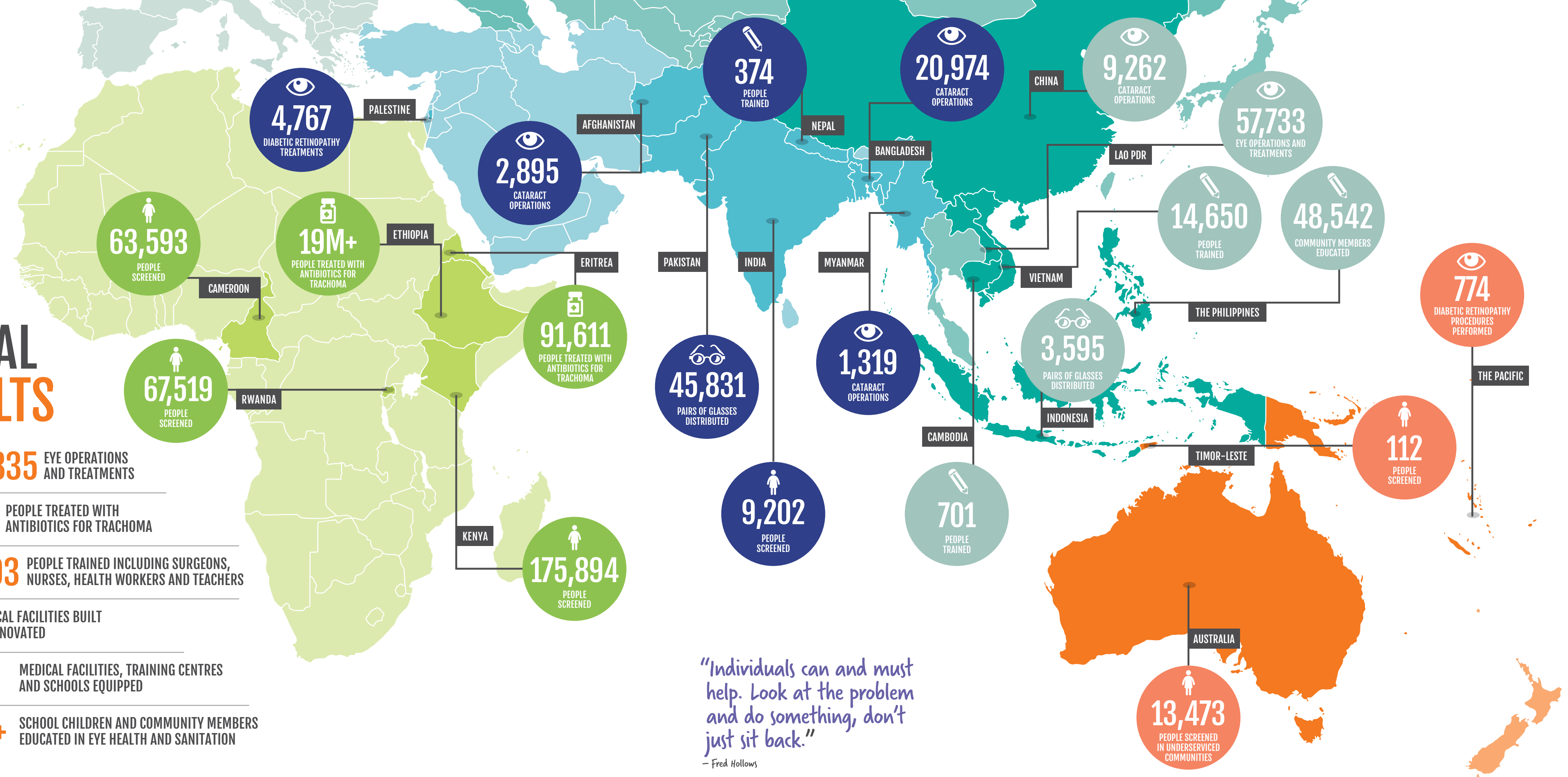
20M+ PEOPLE TREATED WITH ANTIBIOTICS FOR TRACHOMA

68,293 PEOPLE TRAINED INCLUDING SURGEONS, NURSES, HEALTH WORKERS AND TEACHERS

24 MEDICAL FACILITIES BUILT OR RENOVATED

4,677 MEDICAL FACILITIES, TRAINING CENTRES AND SCHOOLS EQUIPPED

2.3M+ SCHOOL CHILDREN AND COMMUNITY MEMBERS EDUCATED IN EYE HEALTH AND SANITATION



"Individuals can and must help. Look at the problem and do something, don't just sit back."
- Fred Hollows



Photo: Stephen Ellison

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ABOUT US



WHO WE ARE

The Fred Hollows Foundation is an international development organisation which has worked in some of the world's most remote and disadvantaged communities for almost 30 years. We are independent, not-for-profit, politically unaligned and secular.



OUR VISION

We see a world in which no one is needlessly blind or vision impaired.



OUR PURPOSE

We are determined to deliver Fred Hollows' vision of preventing blindness and restoring sight.

We work around the world so that no one is left behind, and in Australia we work tirelessly to ensure that Aboriginal and Torres Strait Islander Peoples can always exercise their right to sight and good health.

Our priority is to work with communities to improve their own eye health. We do this through life-changing surgeries and treatments, training doctors and health workers, generating new ideas, and pushing for change at all levels – from local to global.



OUR VALUES

Our values of integrity, empowerment, collaboration, and action underpin every aspect of our work both in Australia and around the globe.

FIND OUT MORE

Nothing highlights the impact of our work better than the stories of people we've helped. That's why we're using QR codes to bring to life the inspiring case studies featured in this year's Annual Report. These are the men, women and children whose lives have been changed by the support you give and the work we do to end avoidable blindness.

TO USE THE QR CODES:

Go to the app store on your smartphone, search for "QR reader" and download an app. Open the App and scan the QR code.



The Department of Foreign Affairs and Trade (DFAT) is the Australian Government agency responsible for managing Australia's overseas aid program. The aim of the Australian aid program is to promote Australia's national interests through contributing to international growth and poverty reduction. In 2019, the Australian Government contributed funding towards The Fred Hollows Foundation's programs in Bangladesh, Cambodia, China, Eritrea, Ethiopia, Fiji, Kenya, Lao PDR, Myanmar, Nepal, Palestinian Territories, Pakistan, Philippines, Rwanda, Timor-Leste and Vietnam, primarily through the Australian NGO Cooperation Program (ANCP).

The Fred Hollows Foundation is a member of the Australian Council for International Development (ACFID) and is a committed signatory to the ACFID Code of Conduct, which is a voluntary, self-regulatory sector code of good practice. The Code requires members to meet high standards of corporate governance, public accountability and financial management.

More information on the Code, including how to make a complaint, can be obtained from ACFID by visiting www.acfid.asn.au or emailing code@acfid.asn.au. The Foundation also has its own process for handling

complaints which can be activated by phoning The Foundation's head office on 02 8741 1900, and asking to speak with the complaints officer, or emailing complaints@hollows.org.

The Foundation's vision for reconciliation is grounded in our deep commitment to, and respect for, the rights of Aboriginal and Torres Strait Islander Peoples. In particular, their inalienable rights to good health and their right to sight. In 2019, we launched our Stretch Reconciliation Action Plan (RAP). The RAP sets out measurable targets and ambitious commitments to advance reconciliation across our sphere of influence, including our staff, donors and partners.

Building mutually respectful relationships with Aboriginal and Torres Strait Islander Peoples is a key way for us to be able to meet our objective of closing the gap in eye health.

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Front cover photo: Michael Amendolia

This publication may contain images of persons that have passed away. The Fred Hollows Foundation would like to acknowledge these persons and pay our respects to them and their families.





GABI HOLLOWS AO

A MESSAGE FROM THE FOUNDING DIRECTOR

As we wrap up another year I am astounded and humbled by the generous support The Fred Hollows Foundation continues to receive. When Fred and I set up The Foundation 27 years ago, we never dared to dream so many people would rally behind our vision to end avoidable blindness around the world.

In 2019 we continued to see exciting new partnerships.

Particularly dear to me was the opportunity to meet inspiring school children from all over Australia as part of the Fred Hollows Humanity Award. It's so important that we recognise kids not just for academic and sporting achievements, but also when they are kind, compassionate and demonstrate integrity in their daily lives.

One of the amazing Year 6 students honoured was Lauren Rowe-Roberts, our 2019 Victorian Junior Ambassador, who has raised more than \$15,000 for The Foundation over the past five years! Lauren has been an avid participant in many of our activities, including the Eureka Stair Climb.

I am honoured that Fred continues to inspire and challenge people, young and old. The Humanity Award has been such an effective way to promote our values that it has even been replicated by The Foundation in Hong Kong, Special Administrative Region of China, which recognised more than 400 students in 2019.

In October 2019 I was humbled to host a small gathering on World Sight Day (10 October), to thank our generous supporters and tell them more about our new strategy which was launched earlier in the year.

Later that month I had the privilege of joining world-renowned Ethiopian eye surgeon Dr Wonda Alemayehu at our newest office in New York, where we hosted a reception at the Australian Consulate to raise more awareness in the United States of our global impact. I'm excited to see The Foundation gain a foothold in a market where there is potential to attract significant support.

2019 was also the year we celebrated the 20th anniversary of our Indigenous Australia Program. This is close to my heart as The Foundation has its origins in Australia's Aboriginal and Torres Strait Islander communities. Fred and I were honoured to visit more than 465 of those communities as part of The Royal Australian College of Ophthalmologists National Trachoma and Eye Health Program back in the 1970s.

At the time, Aboriginal and Torres Strait Islander Peoples were 10 times more likely to be blind or vision impaired than other Australians. Through our collective efforts, the gap has significantly reduced, but Aboriginal and Torres Strait Islander Peoples are still three times more likely to be blind, so it's clear that more needs to be done. Fred was outraged that in a country as developed as Australia, our nation's First Peoples continue to suffer poorer health outcomes.

A new decade calls for a celebration of our achievements over the past 10 years and a renewal of our commitment to The Foundation's goals. I have no doubt that the next 10 years will be even more exciting and I hope you will join us on our mission to end avoidable blindness across the world. Fred believed we could achieve it – and so do I.

Founding Director



JOHN BRUMBY AO

A MESSAGE FROM THE CHAIR

In 2019 The Fred Hollows Foundation launched its new 2019-2023 Strategy, which seeks to strengthen our efforts to deliver a world in which no person is needlessly blind or vision impaired.

Due to the generosity of our donors The Foundation was able to raise \$96 million to drive our work on the ground. We remain humbled by every donor's contribution, especially given we are operating in a more challenging environment than ever.

The impact of the Australian bushfires, the weakening global economy and the coronavirus pandemic will make the next year one of the toughest years in a long time for The Foundation.

It is important that Australian donors remain our bedrock of support and continue to contribute generously to The Foundation's work. I would particularly like to thank our donors who have supported the bushfire appeal while also generously continuing to support us.

Despite these events, we will strive to meet our ambitious targets as there are still many more people in need of sight-saving treatment.

Importantly, 2019 saw blindness and vision loss elevated onto the international agenda, with the World Health Organization releasing the first World Report on Vision. For the first time, the issue of blindness and vision impairment has been presented as a true global health problem, and one needing the world's urgent attention.

The report says at least 2.2 billion people in the world are living with blindness or vision impairment, highlighting the scale and scope of the issues we deal with every day. I'm proud to say The Foundation played a significant role in the development of this report.

As part of our ongoing implementation of The Foundation's Strategic Plan, each of our country teams will develop and launch a new country strategy, setting fresh targets and providing a plan to meet them. In 2019, The Foundation worked on three new Country Strategies and officially launched the first, our Indigenous Australia Strategy.

The past year has also seen notable achievements in attracting major new resourcing we can direct to comprehensive eye care programs. I am pleased that we are building a strong pipeline of supporters in countries beyond Australia, including the United States, the United Arab Emirates and East Asia.

This is The Foundation's foremost priority going forward as we continue to focus on securing new sources of funding.

I would like to thank my fellow Board Directors for their hard work and commitment over the past year – and particularly acknowledge the longstanding contributions of our retiring Directors, Joy Savage and Graham Skeates. I would like to welcome Katrina Fanning PSM, Dr Anthony Hall, Ruwan De Mel and Paul Ruiz to the Board and especially acknowledge Katrina, who was named ACT's Australian of the Year for 2020, carrying on Fred's legacy 30 years after he was named Australian of the Year.

In August we also paid tribute to Tim Fischer, a Board Member from 1999 to 2003, who passed away. Tim continued to be a Member of The Foundation after stepping down from the Board and always loved receiving the reports to see how much he'd helped us achieve.

I would particularly like to acknowledge The Foundation's core strength – our supporters, who should all feel proud of the impact they're making around the world. I'd like to thank each and every one of you for making Fred's vision your own and contributing to our work.

I look forward to continuing to work with the management and staff of The Foundation as we move into a new decade. Our challenges are ample but we know Fred never shied away from a challenge, so neither should we.

Chair



IAN WISHART

A MESSAGE FROM THE CEO

2019 was my second year as CEO of The Fred Hollows Foundation and I'd like to thank the generous people who've supported The Foundation from far and wide.

It has been a busy but rewarding year. The Foundation has been focused on building a powerful eye health network with other partners and organisations to achieve more, and I'm excited to see the impact this is having.

There's no greater example of partnerships than our long-term friendship with Nepal and the Tilganga Institute of Ophthalmology. During 2019 I was proud to help celebrate Tilganga's 25 years of dedication to Nepal and their new status as a World Health Organization Collaboration Centre.

Tilganga is a shining example of what Fred was all about – empowering local people to deliver local services. Our partnership with Tilganga is as strong and important as it has always been. The long-term success and sustainability of Tilganga demonstrates for all of us that we're on the right track in eliminating avoidable blindness and that partnerships are at the heart of everything we do.

It was a huge year for our commitment to closing the gap in eye health. In September we launched our new Indigenous Australia Five Year Country Strategy, The Foundation's biggest ever investment in Aboriginal and Torres Strait Islander eye health. This announcement coincided with the launch of our Spring Appeal featuring Sally, an Aboriginal woman from the Northern Territory who had a cataract removed during one of our community eye surgery weeks.

In May we also launched our Stretch Reconciliation Action plan, marking our continued commitment to embedding reconciliation initiatives across The Foundation. We must ensure Aboriginal and Torres Strait Islander Peoples lead the design and implementation of strategies which aim to address inequitable eye health outcomes. This was Fred's approach, and while we have made progress, there is much to do together.

A smaller but no less momentous occasion was when Fred was recognised by the Honourable Ken Wyatt MP, the first Aboriginal person to be Minister for Indigenous Australians. Minister Wyatt lauded Fred as a "non-Indigenous hero" who worked tirelessly to Close the Gap during his agenda-setting first speech after the election.

Speaking of momentous occasions, 2019 was the 20th anniversary of our work in the United Kingdom, where we have secured significant funding, particularly for our global work on trachoma, and played a leading role in global eye health efforts.

This Annual Report highlights the results The Fred Hollows Foundation has achieved in 2019. These include:

- 646,835 eye operations and treatments performed
- 20+ million people treated with antibiotics for trachoma
- 68,293 people trained, including surgeons, nurses, community health workers and teachers
- 24 medical facilities built or renovated
- 4,677 medical facilities, training centres and schools equipped
- 2.3+ million school children and community members educated in eye health and sanitation

These results would not have been possible without the outstanding leadership of our global team, the dedication of our partners and your generous support. I'd like to thank all the staff and volunteers who work so hard and The Foundation's Board for their support and leadership.

I may be the CEO of The Fred Hollows Foundation, but Fred will always be our first leader. I am proud to work for an organisation which has such a strong and compassionate role model. Compassion strengthens humanity. Let us uphold our compassion every day into the new decade.


CEO

MEASURING OUR IMPACT

The Fred Hollows Foundation's work goes far beyond providing surgeries and treatments – it has a tangible and long-term impact on the quality of life for our patients.

In 2018, we described a new way in which we were starting to measure the impact of the work we do. This new way would reflect not only outputs – the number of surgeries we perform – but also the difference we have made to patients' sight and how this can impact their daily lives. We do this by estimating the cases of blindness and vision impairment we have helped to avert and the years of sight saved.

We are proud to say that in 2019, we contributed to around 2 million years of sight saved through cataract surgeries, distributing glasses, and preventing further vision loss through trachoma surgeries and diabetic retinopathy treatments. This means we have averted around 100,000 cases of blindness and vision impairment.

How did we achieve this? More than half of these gains stemmed from our support of health systems and organisations in low and middle income countries to provide more surgeries for cataract, a straightforward and highly cost effective solution to the world's largest cause of blindness and vision impairment.

Importantly 59% of the years of sight we helped save were in women, who are often disadvantaged in accessing eye care and are 1.3 times more likely to be blind than men.



These eye health outcomes reflect the size of The Foundation's contribution and the sustainability of our approach. We are always working to ensure our support provides ongoing benefits to people through training local health workers, improving health systems and ensuring facilities are equipped.

As the social and economic benefits to individuals and families become apparent on a global scale, we hope that this will demonstrate the importance of investing in eye health care, particularly in disadvantaged communities.



OF SIGHT SAVED THROUGH CATARACT SURGERIES, DISTRIBUTING GLASSES, AND PREVENTING FURTHER VISION LOSS THROUGH TRACHOMA SURGERIES AND DIABETIC RETINOPATHY TREATMENTS



OF THE YEARS OF SIGHT SAVED WERE IN WOMEN

TREAT, TRAIN AND EQUIP

We believe investing in local people and equipping facilities is key to creating sustainable change and expanding the reach of eye care services. That's why we are training local doctors, nurses, and clinical and community health staff. With the support of our partners, we are ensuring the poorest and most marginalised people can access free or low-cost care.

"Good eye service is the right of everybody, not just the wealthy who can afford it."

— Fred Hollows



Photo: Mary Tran

CASE STUDY: LAO PDR

SHOUA, BLONG AND PORLEE'S STORY

Childhood cataract can lead to a life of dependence and isolation if left untreated.

Seven-year-old Shoua and her 4-year-old brother Blong were both born with cataract. They were not going to school, had no friends to play with and would spend all day at home, dependent on their father, Porlee.

To make matters worse, Porlee was developing cataract himself. As a single father and farmer in a remote village, he lived in fear for his children's safety were he to go blind.

Fortunately, Porlee took his children to a Fred Hollows Foundation sponsored mobile eye clinic that visited the remote areas of Laos, where they were referred for cataract surgery.

Happily, this young family regained their sight after having their cataracts removed by Dr Phetsamone, the first ophthalmologist trained by The Fred Hollows Foundation in Laos.



“It’s good honest work when you walk into a ward where people have had good eye surgery and you can see them looking at you and their whole face lights up.”

— Fred Hollows

CASE STUDY: ETHIOPIA

HAWITI’S STORY

At 60 years of age, Hawiti Tufa had been experiencing severe eye pain for over a year due to trachoma, the world’s leading infectious cause of blindness.

Hawiti walked with her daughter for more than three hours from their modest mud hut home to seek help. After trekking 21km, she patiently queued in the rain under the awnings of the health centre near rural Jeju to receive treatment.

Hawiti received trachoma surgery performed by a young surgeon, Feyera Bekele, trained by The Fred Hollows Foundation.



A grandmother of four, Hawiti is relieved at having her sight saved and said she felt free when they removed the patch.

Photo: Michael Amendolia

OUR IMPACT

646,835 EYE OPERATIONS & TREATMENTS INCLUDING:

133,148 CATARACT OPERATIONS

21,842 SURGERIES TO TREAT TRACHOMA

10,832 DIABETIC RETINOPATHY TREATMENTS

481,013 OTHER SIGHT SAVING OR IMPROVING INTERVENTIONS

AS WELL AS:

4,250,931 PEOPLE SCREENED

20,447,071 PEOPLE TREATED WITH ANTIBIOTICS FOR TRACHOMA

124,409 PAIRS OF GLASSES DISTRIBUTED

WORKING WITH OUR PARTNERS, WE’RE ENSURING PEOPLE CAN ACCESS AFFORDABLE, HIGH-QUALITY EYE CARE.

In Afghanistan, we screened 98,962 people and performed 2,895 cataract operations.

In Australia, we screened 13,473 people and performed 1,307 eye operations and treatments including 302 cataract operations and 957 diabetic retinopathy treatments.

In Bangladesh, we screened 446,984 people and performed 20,982 eye operations and treatments including 20,974 cataract operations.

In Cambodia, we screened 45,352 people and performed 6,465 eye operations and treatments including 4,268 cataract operations.

In China, we screened 642,359 people and performed 290,875 eye operations and treatments including 9,262 cataract operations and 2,896 diabetic retinopathy treatments. We distributed 31,594 pairs of glasses.

In Eritrea, we screened 126,792 people and performed 60,466 eye operations and treatments including 8,028 cataract

operations and 1,693 surgeries to treat trachoma. We distributed 91,611 doses of antibiotics for trachoma and 1,514 pairs of glasses.

In Ethiopia, we screened 283,130 people and performed 20,262 eye operations and treatments including 674 cataract operations and 19,588 surgeries to treat trachoma. We distributed 19,291,714 doses of antibiotics for trachoma.

In Indonesia, we screened 420,149 people and performed 3,944 cataract operations. We distributed 3,595 pairs of glasses.

In Kenya, we screened 175,894 people and performed 38,174 eye operations and treatments including 14,085 cataract operations and 515 surgeries to treat trachoma.

In Lao PDR, we screened 120,536 people and performed 57,733 eye operations and treatments including 5,626 cataract operations. We distributed 5,562 pairs of glasses.

In Myanmar, we screened 115,622 people and performed

1,348 eye operations and treatments, including 1,319 cataract operations. We distributed 1,307 pairs of glasses.

In Nepal, we screened 808,186 people and performed 112,341 eye operations and treatments including 45,332 cataract operations.

In the Pacific, we screened 12,609 people and performed 784 eye operations and treatments including 774 diabetic retinopathy treatments.

In Pakistan, we screened 349,982 people and performed 11,814 eye operations and treatments including 8,936 cataract operations. We distributed 45,831 pairs of glasses.

In Palestine, we screened 45,243 people and performed 6,639 eye operations and treatments including 1,064 cataract operations and 4,767 diabetic retinopathy treatments.

In the Philippines, we screened 118,800 people and performed 1,036 eye operations and treatments including 325

cataract operations.

In Rwanda, we screened 67,519 people and performed 4,360 eye operations and treatments including 1,378 cataract operations.

In Timor-Leste, we screened 112 people.

In Vietnam, we screened 258,524 people and performed 325 eye operations and treatments including 212 cataract operations. We also distributed 12,472 pairs of glasses.

Through **Alina Vision in Vietnam**, we screened 27,728 people and performed 734 eye operations and treatments including 284 cataract operations.

Through the **Cameroon Cataract Bond**, we screened 63,593 people and performed 2,617 cataract operations.

Through **See Now**, we screened 9,202 people in India and performed 1,623 cataract operations. We also distributed 2,675 pairs of glasses.

BUILD AND EQUIP FACILITIES

 **24** MEDICAL FACILITIES BUILT OR RENOVATED

+ 4,677 MEDICAL FACILITIES, TRAINING CENTRES AND SCHOOLS EQUIPPED

WORKING WITH OUR PARTNERS, WE'RE EQUIPPING FACILITIES AND PROVIDING INNOVATIVE SOLUTIONS TO EYE HEALTH CHALLENGES.

In Afghanistan we equipped 115 schools.

In Bangladesh, we equipped 16 medical facilities and renovated 15 facilities.

In Cambodia, we equipped three training facilities.

In China, we equipped 181 medical facilities, one training facility and 75 schools.

In Ethiopia, we equipped 255 medical facilities and built or repaired 61 water points. A project partner, Bale Hospital, created space for patients with bilateral cataracts to stay the night at the hospital.

In Indonesia, we equipped four medical facilities.

In Kenya, we equipped nine medical facilities.

In Myanmar, we equipped 3,671 medical facilities and 18 schools.

In Pakistan, we renovated nine medical facilities, equipped 12 facilities and 303 schools.

In the Philippines, we equipped four medical facilities.

In Timor-Leste, we equipped three medical facilities.

In Vietnam, we equipped seven medical facilities.



Photo: Michael Amendolia

CASE STUDY: DON ADIENGE

DON'S STORY

Don Adienge loves his job as a community health worker in Migori County, Kenya. Don and his colleagues were trained by The Fred Hollows Foundation. His job is to mobilise the community and make them aware of eye health issues so that they'll seek support.

"What we do is create demand, because we've realised that most people are suffering from avoidable blindness and if they're given good treatment and support their sight can be restored," he said.

"Some of us don't access services because of cultural issues; some of us use herbal concoctions... and some of us don't access services because of costs.

"It's painful to see young children go blind because they still have a future and we need to support them.

"This is a very rewarding job because you have to go to the household and explain the needs, identify the need and refer people for further appointment.



"At times people wonder why you are talking about cataract and they think it's something that can't be managed or that it's a witch, so when they see the eyes seeing again they think it's magic."

"You have to impart skills and technology and help them help themselves. Leave the world a better place." – Fred Hollows

 **68,293** PEOPLE TRAINED INCLUDING:

 **134** SURGEONS

 **46,182** COMMUNITY HEALTH WORKERS

 **19,450** TEACHERS

+ 344 CLINIC SUPPORT STAFF

 **2,345,903** SCHOOL CHILDREN AND COMMUNITY MEMBERS EDUCATED IN EYE HEALTH

WITH THE HELP OF OUR PARTNERS, WE'RE TACKLING AVOIDABLE BLINDNESS BY TRAINING THOUSANDS OF LOCAL EYE HEALTH WORKERS.

In Afghanistan we trained 129 teachers in eye health.

In Australia, we trained four surgeons and educated 290 school children and community members in eye health.

In Bangladesh, we trained 810 people, including seven surgeons, 24 clinic support staff and 779 community health workers. We also educated 29,561 community members in eye health.

In Cambodia we trained 701 people, including 135 community health workers. We also educated 85,271 community members in eye health.

In China, we trained 3,474 people, including 52 surgeons, 58 clinic support staff, 2,337 community health workers and 842 teachers. We also educated 170,310 school children and community members in eye health.

In Eritrea, we trained 1,339 people, including six surgeons and 1,333 community health workers. We also educated 69,536

school children and community members in eye health and sanitation.

In Ethiopia, we trained 18,371 people, including 18 surgeons, 18,061 community health workers and 292 teachers. We also educated 159,879 school children and community members in eye health.

In Indonesia, we trained 3,278 people, including four clinic support staff and 3,258 teachers.

In Kenya, we trained 3,265 people, including four surgeons, 84 clinic support staff and 2,477 community health workers. We also educated 907,277 school children and community members in eye health.

In Lao PDR, we trained 1,700 people, two surgeons, 30 clinic support staff, 1,026 community health workers and 631 teachers. We also educated 40,010 community members in eye health.

In Myanmar, we trained 10,109 people, including 9,920 community health workers

and 189 teachers. We also educated 98,705 school children and community members in eye health.

In Nepal, we trained 374 people, including 16 clinic support, 184 community health workers and 174 teachers.

In the Pacific, we trained 331 people, including 316 community health workers and 15 teachers. We also educated 4,325 school children and community members in eye health.

In Pakistan, we trained 4,211 people, including four surgeons, 3,853 community health workers and 354 teachers. We also educated 165,354 school children and community members in eye health.

In Palestine, we trained eight people, including six clinic support staff. We also educated 6,560 community members in eye health.

In the Philippines, we trained 4,666 people, including six clinic support staff, 4,417 community health workers and 236

teachers. We also educated 48,542 community members in eye health.

In Rwanda, we trained 227 people and educated 92 community members in eye health.

In Timor-Leste, we trained 13 people, including two clinic support staff and five community health workers.

In Vietnam, we trained 14,650 people, including one surgeon, 15 clinic support staff, 800 community health workers and 13,330 teachers. We also educated 559,518 school children and community members in eye health.

Through Global Partnerships, we trained three surgeons.

Through Alina Vision in Vietnam, we trained 105 people, including 10 surgeons and 13 clinic support staff. We also educated 673 community members in eye health.

"Teach the teachers first, then the teachers can teach others." – Fred Hollows

STRENGTHEN HEALTH SYSTEMS

Fred's philosophy was that eye care should be integrated throughout the health system. We believe this is the best way to deliver high-quality, efficient, sustainable and accessible eye care.

Developing local leaders to manage health systems and embed quality improvement encourages innovation and rewards good performance. By working with governments, we are also helping to ensure adequate financing for essential eye health services and strengthening regulation standards.

"You have got to get people involved, you have got to mobilise them, you have got to make the healthy system part of them."

— Fred Hollows



CASE STUDY: THE PHILIPPINES



In the Philippines, The Foundation has partnered with the Department of Health and Provincial Governments to set up Community Eye Health Programs in the six provinces of Tarlac, Surigao del Norte, Antique, Negros Oriental, Quezon and Oriental Mindoro.

The programs focus not only on delivering cataract surgeries and other eye health treatments, but also on providing holistic interventions.

Local eye health teams manage this approach by involving government officials, hospital staff, school teachers, social workers and community leaders to ensure local ownership and program sustainability.

As a result, the Provincial Government of Quezon will make its Provincial Hospital one of the first in the country to establish a regular government position for ophthalmologists and optometrists, who would otherwise practice in private eye centres.

In Antique and Negros Oriental, collaboration with the National Commission for Indigenous Peoples resulted in the education, screening and treatment of Indigenous communities, who are often unreachable and unserved.

In 2019, The Foundation helped screen more than 115,000 people in these provinces and delivered sight-saving treatments to more than 900 Filipinos.

This project is supported by the Australian Government through the Australian NGO Cooperation Program.



Photo: Aildrene Tan

ENGAGE AND EMPOWER COMMUNITIES

People are at the centre of all that we do. By responding to the needs of local people, we are empowering communities to access eye health services and demand better care. In doing so, we are also confronting some of the barriers to treatment, particularly in marginalised groups.

"It is not enough, as an outsider to know that one can deliver a benefit to a community; the community... must be actively involved in implementing the program's aims, and have a real say in the direction of any activities."



— Fred Hollows



Photo: Michael Amendolia

CASE STUDY: SEE NOW

The Fred Hollows Foundation led a new campaign aimed at promoting eye health in Uttar Pradesh, India, featuring Bollywood legend Shri Amitabh Bachchan.

The SEE NOW campaign has been funded by The Foundation and in part by Essilor Vision Foundation, in partnership with Sightsavers India and Vision 2020 India, among others.

As part of the campaign, Mr Bachchan had an urgent but simple message for tens of millions of Indians: get your vision checked.

The social impacts of vision loss in India are serious. About 550 million Indians have serious vision problems and poor vision accounts for \$37 billion in lost annual productivity. Women also account for 67% of vision problems, but are 40% less likely to access services.


The basic lack of understanding and awareness of eye health leads to stigma about simple and easy treatments.

The message has been reaching people in five key districts of Uttar Pradesh – Unnao, Lucknow, Raebareli, Lakhimpur Kheri and Sitapur – using multiple channels. In addition, the campaign provides information on eye health issues, local services and how to access them.

Mr Bachchan said: "Glasses are cool because they give us the most amazing super power of all: clear sight."

SEE NOW

कहीं देर से अंधेर ना हो जाए, अपनी आँखों का चेक-अप कराएँ!



नेत्र जाँच शिविर

प्रिय सज्जनों,

साइटसेवर्स अपनी सहयोगी संस्थाओं के द्वारा नेत्र समस्याओं वाले मरीजों के लिए मुक्त नेत्र स्वास्थ्य जाँच शिविर का आयोजन कर रहा है।

हम आपको आमंत्रित करते हैं/आपसे निवेदन है कि आप आकर अपनी आँखों की जाँच करावा लें। जिन मरीजों को नेत्र विशेषज्ञ तत्काल नेत्र श्रुपरेशन का सुझाव देंगे, उन मरीजों को मुक्त गाड़ी द्वारा अस्पताल की मुख्य शाखा को ले जाया जाएगा और श्रुपरेशन के बाद उनको उनकी मलिन बस्ती तक छोड़ा जाएगा।

नोट:

1. श्रुपरेशन वाले मरीज उसी दिन अपने सामान सहित टैयारी से आए।
2. श्रुपरेशन वाले मरीजों के पास आधार कार्ड होना आवश्यक है।

INNOVATE TO ACCELERATE CHANGE

We continue to honour Fred's pioneering spirit by discovering new and better ways to reach more people with high quality eye care. We are employing new technologies, generating and using evidence, and developing new approaches to make eye care more effective, efficient and accessible. We believe research and innovation are critical to catalyse meaningful change in the way eye care is delivered.

"I stand for spreading the benefits of modern medicine as widely as possible and improving people's living standards."



— Fred Hollows



Photo: Silea Flynn/RTI International

CASE STUDY: PACIFIC TRACHOMA PROGRAM

Over the past seven years, The Fred Hollows Foundation has played a significant role in the elimination of blinding trachoma in Fiji, the Solomon Islands, Vanuatu, Kiribati, Nauru and Papua New Guinea.

In partnership, The Foundation, the London School of Hygiene and Tropical Medicine, the University of New South Wales' Kirby Institute, and the governments of these six Pacific countries, have gathered the evidence needed to better understand the atypical presentation of trachoma across The Pacific.

In light of the research findings, a global effort was undertaken to not only plan the research project, but also support the World Health Organization (WHO) and local governments to adjust the usual public health response.

As a result, the Government of Vanuatu has now compiled a dossier for WHO to validate that trachoma is no longer a public health problem. Other Pacific countries are finalising trachoma elimination activities following revised programming protocols.

The Pacific Trachoma Initiative has been supported by funding from The Fred Hollows Foundation, The Queen Elizabeth Diamond Jubilee Trust, the International Trachoma Initiative, the Australian Government, and the Commonwealth Heads of Government.

ADVOCATE AND INFLUENCE

We galvanise action like Fred, using our position as a leading international development organisation to put eye health on the global agenda. Working in partnership with like-minded organisations, we have used evidence-based research to effect sustainable change and challenge governments to do more to ensure everyone can access high-quality care.

“What I’d really like is to see the economic disparity between the First and the Third World done away with. And it can be.”

— Fred Hollows



Photo: Alldrene Tan



CASE STUDY: WHO WORLD REPORT ON VISION

The Fred Hollows Foundation played a leading role in the first World Report on Vision, which was released after much sector anticipation by the World Health Organization (WHO) on World Sight Day (10 October 2019).

The report articulated the global extent of vision impairment, revealing that at least 1 in 7 people across the world have a vision impairment that could have been prevented or has yet to be addressed. It also highlighted that eye conditions are set to increase with an ageing population and sedentary lifestyles.

The Foundation was a major contributor to the report and joined the WHO in calling on world leaders to make eye care an integral part of Universal Health Coverage.

We are working to ensure all countries commit to taking action on the recommendations of the World Report on Vision, through a new global resolution for eye health at the World Health Assembly in 2020.

In 2019, The Foundation secured the Australian Government as lead sponsor for the resolution, and together with Indonesia and six other member states, successfully placed eye health on the agenda of the WHO Executive Board in 2020.



Partnering with global health bodies is key to collectively achieving what Fred wanted – a world in which access to eye health services is equal.

CASE STUDY: UN FRIENDS OF VISION

To accelerate global awareness of our vision of a world in which no one is needlessly blind or vision impaired, The Foundation played a significant role in putting eye health on the political agenda at the United Nations (UN).

The Foundation was a founding partner establishing the UN Friends of Vision – a group of member state representatives to the UN headquarters in New York. Members are united in ensuring eye health is recognised as an important cross-cutting issue in achieving the Sustainable Development Goals, in particular target 3.8 on Universal Health Coverage.

Led by His Excellency Ambassador Aubrey Webson of Antigua and Barbuda, with the support of founding partners, the UN Friends of Vision placed a spotlight on eye health at the UN throughout 2019. This included testing the sight of over 400 ambassadors and UN staff and including eye health in the political declaration on Universal Health Coverage.

Central to this success was The Foundation's critical role in providing advice to the UN Friends of Vision, lobbying member state representatives and supporting delivery of events.



Photo: Michael Amendolia

OUR IMPACT

WORKING WITH PARTNERS WE ADVOCATE FOR CHANGE

In Australia Working with other members of Vision 2020 Australia, The Foundation secured formal endorsement of *Strong Eyes' Strong Communities: a five year plan for Aboriginal and Torres Strait Islander eye health and vision* by the Minister for Indigenous Health. This plan, developed by Vision 2020 members including The Foundation, charts a course to Close the Gap for vision and create a world-class system of eye health for Aboriginal and Torres Strait Islander Peoples. We also successfully advocated for substantial changes to the *Cataract Clinical Care Standards*, to be published by the Australian Commission on Safety and Quality in Health Care in 2020.

In Bangladesh thanks to our advocacy efforts, the garment industry's two apex bodies are now working collaboratively with us to expand the provision of eye care services for factory workers. Factory owners and hospital management are supporting the cost of medical staff. In partnership with factory management, we have also implemented a cost-sharing model for glasses to be distributed to workers, which has been replicated in all the partner factories.

In Cambodia The Foundation worked with

the National Program for Eye Health to advocate for better distribution of the eye health workforce, resulting in an additional 13 ophthalmologists employed to work for government and NGO hospitals in 2019. We also secured eye health as an objective in the new Gender Strategic Plan for 2019-2023 by the Ministry of Women's Affairs.

In China long-term advocacy efforts and a successful pilot across seven provinces led to the National Preventable Blindness Committee agreeing to jointly publish The Foundation's School Eye Health curriculum for nationwide use. This recognises our contribution to tackling myopia among children and adolescents in China.

In Ethiopia our advocacy efforts with the Oromia Regional Health Bureau secured the establishment of a Regional Committee for Prevention of Blindness. This committee will oversee the regional eye health agenda, coordinate different eye health stakeholders and play an advisory role to the Ministry of Health and Oromia Regional Health Bureau.

In Kenya, The Foundation and other NGOs successfully advocated to the Ministry of Health to undertake an

update of eye health drugs included in the Kenya Essential Medicines List, in order to address several gaps in the list. We worked with the National Health Insurance scheme to enrol vulnerable communities in insurance, to increase their access to cataract surgeries.

In Lao PDR through our partnership with the Lao Women's Union, we integrated eye care into the Union's outreach and member programs, including eye screening and surgery programs for women.

In Myanmar The Foundation's advocacy for human resource development led to the expansion of project work in two additional regions, Magway and Ayarwaddy. For the first time, we were able to secure a reference to eye health in the draft version of the upcoming National Health Policy.

In Pakistan our advocacy efforts with a local health department, hospital management and parliament member resulted in an eye surgery operation theatre at a partner hospital becoming functional again. Prior to this, the theatre in Tehsil Headquarter Hospital, Chichawatni, had not been performing surgeries for more than a year. This had contributed to patients not

getting treatment as the next closest hospital was too far away for most patients to travel. The Foundation's advocacy was combined with public mobilisation efforts to spread the word locally about the reactivated operating theatre, ensuring more people get surgery.

In Palestine The Foundation and its local partner successfully introduced screening for diabetic retinopathy in UN Refugee Works Agency (UNRWA) clinics throughout West Bank and Gaza.

In the Pacific we successfully advocated with the Governments of Nauru and Papua New Guinea to secure approvals to commence trachoma programming.

In Vietnam we successfully worked with the Ministry of Health to develop District Eye Care Guidelines to improve quality and access to eye care services for people living in remote and mountainous areas. These guidelines are being piloted in a number of districts before nationwide rollout in 2020. The Foundation also collaborated with the Ministries of Education and Training and Health to integrate eye health curriculum into the School Health Program.

INDIGENOUS AUSTRALIA PROGRAM

Aboriginal and Torres Strait Islander Peoples are three times more likely to go blind than other Australians. While much progress has been made to close the gap in eye health, more needs to be done. We are continuing Fred's commitment to supporting and advancing the rights of Aboriginal and Torres Strait Islander Peoples and communities to self-determination, leadership and control.



"I hope all Aboriginal children will grow up in an equal world." — Fred Hollows



"The positive side of Aboriginal health has been the way in which Aboriginal people are organising themselves for better health."

— Fred Hollows

CASE STUDY: NORTHERN TERRITORY



SALLY'S STORY

Sally, a loving grandmother, lives a few hours from Katherine in the Northern Territory.

Because of untreated cataract, Sally suffered from blurred vision and persistent eye pain. If left untreated, she would have gone permanently blind.

Through The Fred Hollows Foundation's Indigenous Australia Program, Sally was able to get the help she needed in the form of cataract surgery.

Her surgery took place during a community eye surgery week organised by The Foundation and its partners, where

groups of patients from regional and remote areas are brought to Darwin to undergo surgery.

Now, Sally can see her grandkids again, she can cook for them, and enjoy all the things she loves. In her own words, Sally's world is "brighter, brighter, brighter!"



THE WAY WE WORK

Our Indigenous Australia Program supports increased investment in and access to culturally-appropriate eye care services for people in remote and underserved communities around the country.

We work with partners to deliver medical treatment for cataract, diabetic retinopathy and trachoma, coordinate and improve outreach services, and provide training to build the eye health workforce.

We also advocate to Australian governments for sustained investment to improve the eye health for Aboriginal and Torres Strait Islander Peoples, and to close the health inequality gap between Aboriginal and Torres Strait Islander Australians and other Australians by 2030.

OUR BIGGEST INVESTMENT TO DATE

On its 27th anniversary in 2019, The Fred Hollows Foundation committed its biggest-ever investment to Aboriginal and Torres Strait Islander eye health with the launch of its new Indigenous Australia Program Five Year Country Strategy.

The strategy will see The Foundation invest about \$40 million over the next five years to closing the eye health gap for Aboriginal and Torres Strait Islander Peoples.

Australia's First Peoples are three times more likely to go blind than other Australians and 12 times more likely to have cataract, the world's leading cause of blindness.

Indigenous Australia Program Manager Shaun Tatipata said the strategy focuses on empowering Aboriginal Community Controlled Health Services by giving them the support needed to provide their own quality eye health services.

 **13,473** PEOPLE SCREENED IN REMOTE AND UNDERSERVED COMMUNITIES

 **1,307** EYE OPERATIONS AND TREATMENTS

 **302** CATARACT OPERATIONS

 **1,833** PAIRS OF GLASSES DISTRIBUTED

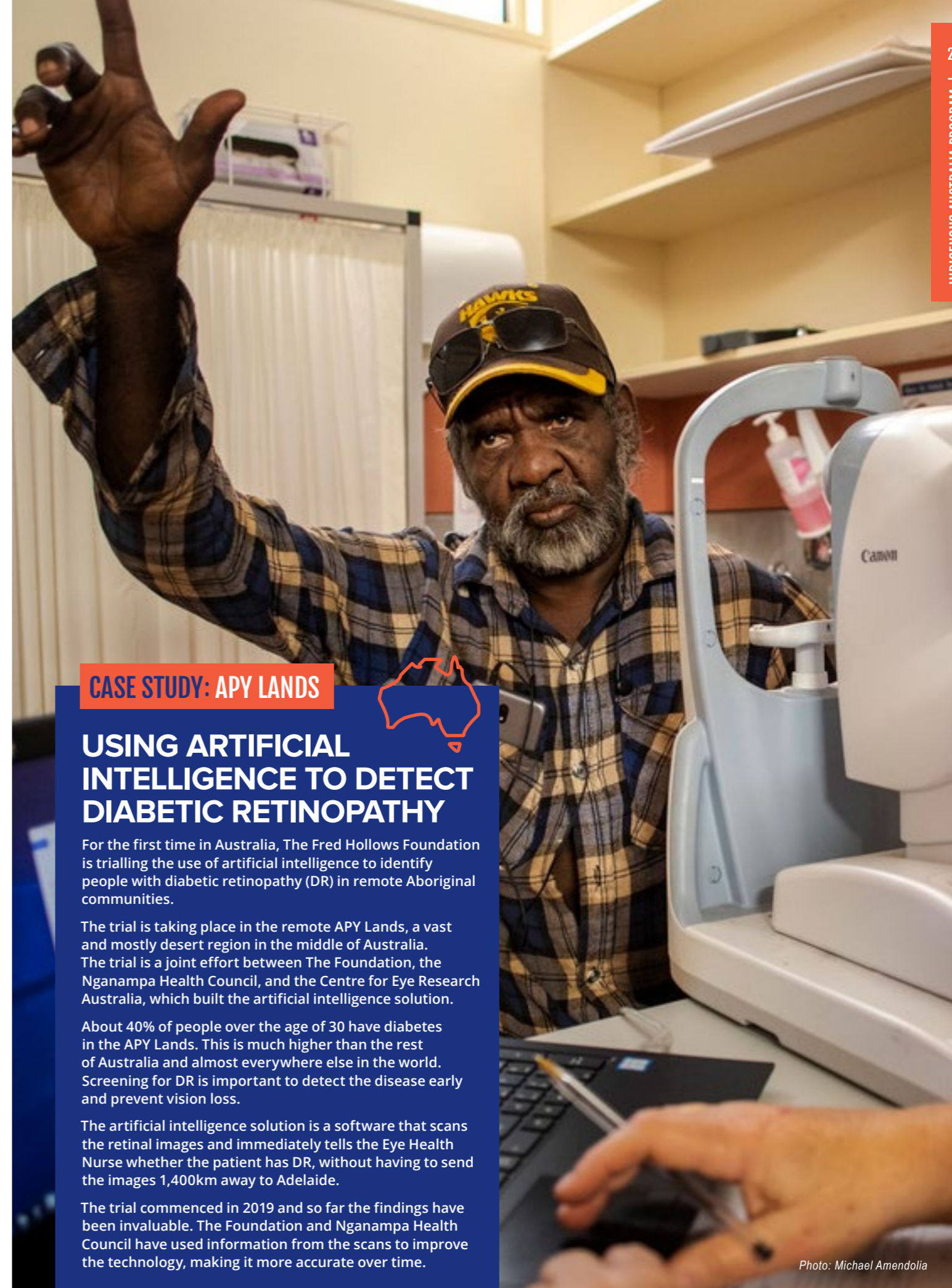
 **4** SURGEONS TRAINED

Key to making eye care more accessible in Australia is establishing regional hubs which will provide access to specialist care and outreach services.

The strategy also encourages Aboriginal and Torres Strait Islander Peoples to become eye health professionals and to provide placements in rural clinics, as people are more likely to access culturally-appropriate eye services.

The launch was held at the Aboriginal Medical Service in Redfern, Sydney, where Fred donated resources when it was first established.

The Foundation's initiatives align with the *Strong Eyes Strong Communities: a five year plan for Aboriginal and Torres Strait Islander eye health and vision*, developed by members of Vision 2020 Australia.



CASE STUDY: APY LANDS



USING ARTIFICIAL INTELLIGENCE TO DETECT DIABETIC RETINOPATHY

For the first time in Australia, The Fred Hollows Foundation is trialling the use of artificial intelligence to identify people with diabetic retinopathy (DR) in remote Aboriginal communities.

The trial is taking place in the remote APY Lands, a vast and mostly desert region in the middle of Australia. The trial is a joint effort between The Foundation, the Nganampa Health Council, and the Centre for Eye Research Australia, which built the artificial intelligence solution.

About 40% of people over the age of 30 have diabetes in the APY Lands. This is much higher than the rest of Australia and almost everywhere else in the world. Screening for DR is important to detect the disease early and prevent vision loss.

The artificial intelligence solution is a software that scans the retinal images and immediately tells the Eye Health Nurse whether the patient has DR, without having to send the images 1,400km away to Adelaide.

The trial commenced in 2019 and so far the findings have been invaluable. The Foundation and Nganampa Health Council have used information from the scans to improve the technology, making it more accurate over time.

Photo: Michael Amendolia

THANK YOU

INSTITUTIONAL DONORS

Institutional donors provided more than \$29.5 million in 2019 to help us tackle avoidable blindness. This support will allow The Foundation to deliver high-quality eye care services to millions of people around the world.

- Australian Aid Program
- Australian Department of Health & Ageing
- USAID & RTI International
- UK Department of Foreign International Development (DFID)
- Commonwealth Conflict, Security and Stability Fund
- Essilor Vision Foundation

- World Diabetes Foundation
- Conrad N. Hilton Foundation
- Kadoorie Charitable Foundation
- L'Occitane Foundation
- Noor Dubai Foundation
- Standard Chartered Bank
- Wellcome Trust Fund
- The End Fund
- The Queen Elizabeth Diamond Jubilee Trust
- Vitol Foundation
- Rose Foundation
- Latter-day Saint Charities



STRATEGIC GLOBAL PARTNERS

The Fred Hollows Foundation is proud to work with a number of global partners who all play a strategic role in our work:

- World Health Organization
- International Agency for the Prevention of Blindness
- Sightsavers
- International Coalition for Trachoma Control

- Helen Keller International
- International Diabetes Federation
- International Council of Ophthalmologists
- Brien Holden Vision Institute
- Global Partnership for Education
- Women Deliver
- The George Institute for Global Health
- University of Auckland
- Non-communicable Disease (NCD) Alliance



CASE STUDY: PAKISTAN



When 50-year-old Mihi Bali noticed her vision becoming blurry, she was worried. Her deteriorating eyesight made it difficult to pick cotton and her employers weren't happy with her work.

In 2010, floods claimed the life of Mihi's husband, leaving the mother-of-six the only breadwinner for the family who live near Hyderabad in Pakistan.

Mihi felt she had no choice but to stop working, plunging the family into severe financial hardship.

While Mihi's eldest son started working in the field, his income was barely enough to meet the family's expenses – or support a visit to an eye specialist.

Mihi risked becoming another statistic. Some 20 million women in the world are blind, comprising 55 percent of the global total. However, four out of five don't need to be and face barriers seeking the treatment they need.

That's why The Fred Hollows Foundation has launched She Sees to close the gender gap in vision. In Pakistan, this is being achieved through Lady Health Workers who go door-to-door to help vulnerable women and children.

Fortunately for Mihi, a Lady Health Worker checked her eyes and referred her to hospital where she received free cataract surgery under a project delivered by The Foundation with the support of the Australian NGO Cooperation Program (ANCP).

"I can't wait to go home and see my children with normal vision and I am happy now that I will start working as an agricultural worker to increase my family's income," Mihi said.

CASE STUDY: THE QUEEN ELIZABETH DIAMOND JUBILEE TRUST

A five-year Trachoma Initiative, funded by The Queen Elizabeth Diamond Jubilee Trust, has achieved outstanding results.

Delivered through a network of partners, including The Fred Hollows Foundation, the initiative provided antibiotic eye treatments and sight-saving operations to help eliminate trachoma in several under-resourced countries, including Vanuatu.

The Trachoma Initiative began in 2014 and ran in 12 Commonwealth countries across Africa and the Pacific.

A key element of the initiative was equipping local health care providers with the skills, resources and staff to respond to trachoma so they can respond to cases should new outbreaks occur.

To mark the completion of The Trachoma Initiative, a reception was hosted by Her Majesty The Queen at Buckingham Palace in October 2019. Frontline workers



and program organisers, including several members of The Foundation, attended the event to celebrate the initiative's many achievements.

Ian Wishart, CEO of The Fred Hollows Foundation, said: "Thank you to The Queen Elizabeth Diamond Jubilee Trust for being a true partner, providing support that has made a huge difference to the eye health sector."

THANK YOU IMPLEMENTING PARTNERS

GLOBALY Alina Vision, Centre for Eye Research Australia, Deakin University, London School of Hygiene and Tropical Medicine, Nossal Institute for Global Health, Prevent Blindness, World Health Organization, International Trachoma Initiative, Tropical Data.

AFGHANISTAN HealthNet TPO, Ministry of Public Health, National Committee for Eye Health.

AUSTRALIA Aboriginal Medical Services Alliance Northern Territory, Anyinginyi Health Aboriginal Corporation, Central Australia Health Service, CheckUP Australia, Healthabitat, Institute for Urban Indigenous Health Ltd, Kirby Institute, Lions Eye Institute Ltd, Ngaanyatjarra Health Service, Nganampa Health Council Inc, NSW Rural Doctors Network Ltd, Outback Eye Service, Western New South Wales Local Health District, Wurli Wurlinjang Aboriginal Corporation.

BANGLADESH Sher-E Bangla Medical College, Barisal Sadar Hospital, Patuakhali Sadar Hospital, Pirojpur Sadar Hospital, Jhalokathi Sadar Hospital, Bangladesh Jatiya Andha Kalyan Somity, Cox's Bazar Baitush Sharaf Hospital, Directorate General of Health Services, Ispahani Islamia Eye Institute and Hospital, Khulna BNSB Eye Hospital, Mazharul Haque BNSB Eye Hospital, Nizam Hasina Foundation Hospital, Paribar Kallayan Samity.

CAMBODIA Ministry of Health, National Program for Eye Health, Kandal Provincial Health Department, Kampong Chhnang Provincial Health Department, Preah Sihanouk Provincial Health Department, University of Health Sciences, Preah Angduong Hospital, Khmer Soviet Friendship Hospital, Calmette Hospital, Takeo Eye Hospital, Ministry of Women's Affairs, Department of Women and Health of MOWA.

CHINA National Prevention of Blindness (PBL) Committee, National Institute of Hospital Administration, Zhongshan Ophthalmic Center of Sun Yat-sen University, The First Affiliated Hospital of USTC (University of Science and

Technology of China), Lixin Public Affairs Promotion Association, Health Bureau of Huanxian County, The People's Hospital of Huanxian County, Health Bureau of Xingtang County, The People's Hospital of Xingtang County, Health Commission of Xinjiang Uygur Autonomous Region, The First Affiliate Hospital of Xinjiang Medical University, The People's Hospital of Altay Prefecture, The People's Hospital of Shawan County, The People's Hospital of ShuFu County, The People's Hospital of Hutubi County, The First Kashgar Prefecture People's Hospital, Health Commission of Guangxi Zhuang Autonomous Region, The First Affiliated Hospital of Guangxi Medical University, Guanyang County Public Hospital Group, The People's Hospital of Xingye County, The No. 5 People's Hospital of Hepu County, Health Commission of Yunnan Province, The Second People's Hospital of Yunnan Province, The First Affiliated Hospital of Dali University, The People's Hospital of Wenshan Prefecture, The People's Hospital of Binchuan County, The People's Hospital of Qiubei County, The People's Hospital of Yanshan County, The People's Hospital of Nanjian County, The People's Hospital of Pu'er City, The First People's Hospital of Honghe Hani Ethnic and Yi Ethnic Autonomous Prefecture, The People's Hospital of Xundian County, The People's Hospital of Zhenxiong County, The First People's Hospital of Xundian Hui Ethnic and Yi Ethnic Autonomous County, The People's Hospital of Luliang County.

ERITREA Ministry of Health Eritrea, Orotta College of Medicine and Health Sciences.

ETHIOPIA Adama Medical College Hospital, Ambo Hospital, Bisidimo Hospital, Caritas Switzerland, Chiro Hospital, Dodola Hospital, Ethiopian National Association of the Blind, Federal Ministry of Education & Federal Ministry of Health, Ethiopia, Fitcha Hospital, Goba Zonal Hospital, Jimma Hospital, Olenchiti Hospital, Oromia Regional Health Bureau, Oromia Water, Mineral and Energy Bureau – WASH, Regional Education Bureau, Shenen Gibe Hospital, SNV Netherlands Development Organisation, Tulu Bolo Hospital, Unilever PLC (WASH partner), Zonal Health Office East Shewa, Zonal Health Office South West Shewa, Zonal Health Office West Arsi.

INDONESIA NTB Provincial Eye Hospital, Indonesian Association of Ophthalmologists (PERDAMI), Ministry of Health, NTB Provincial General Hospital, University of Mataram, NTB Provincial Health Office, National Eye Hospital (Cicendo).

KENYA Baringo County Referral Hospital/Department of Health – Baringo County, Blue Cross Nyatike, Budalangi Theatre Group, Busia County Referral Hospital/

Department of Health – Busia County, College of Ophthalmology of Eastern, Central and Southern Africa, Department Ophthalmology/ University of Nairobi, Development & Community Empowerment Organization, Dongruok Doho Youth Group, Emining CBO, Health NGO Network, Kabarnet Talents Theatre Group, Kenya Diabetes and Management Information Centre, Kenya Medical Research Institute, Kenya Medical Training College, Kenyatta National Hospital/KNH, Kitui County Referral Hospital/Department of Health- Kitui County, Lions SightFirst Eye Hospital, Mbagathi Hospital/Department of Health – Nairobi County, Migori County Referral Hospital/ Department of Health – Migori County, Ministry of Health – Community Health and Development Unit, Ministry of Health – Non-Communicable Diseases, Ministry of Health – Ophthalmic Services Unit, Ministry of Health – Ophthalmic Standards Quality Assurance & Regulations, Ministry of Health/Health Promotion Unit, Nambale Township New Hope CBO, Nasaru Ilachamus CBO, Operation Eye sight Universal/OEU, PCEA Kikuyu Hospital/ Eye Unit, Ruma Women Development group, Rural Aids Prevention and Development Organization, Sabatia Eye Hospital, Siaya County Referral Hospital/Department of Health – Siaya County, Trans Mara Sub-County Hospital/Department of Health – Narok County, City Eye Hospital, Kwale Eye Centre, Global Communication Institution, Chuka County Referral Hospital.

LAO PDR Bokeo Provincial Hospital and PHD, Bolikhamxay Provincial Hospital and PHD, Department of Health Care and Rehabilitation, Ministry of Health, International Organisations Department, Ministry of Foreign Affairs, Khammuan Provincial Hospital and PHD, Laos Women Union, Luangnamtha Provincial Hospital and PHD, Luangprabang Provincial Hospital and PHD, Luxembourg-Development Cooperation Agency in Laos, National Health Insurance Bureau, Ministry of Health, National Ophthalmology Centre, Oudomxay Provincial Hospital and PHD, Phongsaly Provincial Hospital and PHD, Savanakheth Provincial Hospital and PHD, University of Health Sciences, Vientiane Provincial Hospital and PHD, Xayabouly Provincial Hospital and PHD.

MYANMAR Trachoma Control and Prevention of Blindness Program, Shan State Health Department, Magway Regional Health Department, Ayarwaddy Regional Health Department, Burnet Institute, CBO Private Hospital.

NEPAL Apex Body for Eye Health MoHP, Fateh Bal Eye Hospital, Geta Eye Hospital, Nepal Eye Program – Tilganga Institute of Ophthalmology (TIO), Ramlal Golchha Eye

Hospital Foundation, Shree Janaki Eye Hospital, Surkhet Eye Hospital.

THE PHILIPPINES Provincial Government of Antique, Provincial Government of Negros Oriental, Provincial Government of Oriental Mindoro, Provincial Government of Quezon, Department of Health.

THE PACIFIC The Fred Hollows Foundation New Zealand, Nauru Department of Health and Medical Services, Kiribati Ministry of Health & Medical Services, Fiji Ministry of Health and Medical Services, Solomon Islands Ministry of Health and Medical Services, Vanuatu Ministry of Health, PNG Eye Care, World Health Organisation, PNG National Department of Health, Kirby Institute, University of New South Wales, The London School of Tropical Medicine, International Trachoma Initiative, Tropical Data.

PAKISTAN Allied Hospital Faisalabad, CBM, College of Ophthalmology and Allied Vision Sciences Lahore, Layton Rahmatulla Benevolent Trust, Pakistan Institute of Community Ophthalmology Peshawar, Sight Savers International Pakistan, Sindh Institute of Vision Sciences Hyderabad.

PALESTINE St John Eye Hospital Group.

RWANDA Ministry of Health, Kibogora District Hospital, Kibungo Provincial Hospital, Kibuye Referral Hospital, Kirehe District Hospital, Nemba District Hospital, Ruhengeri Referral Hospital, Rwamagana Referral Hospital, Rwanda International Institute of Ophthalmology, The Rwanda Ophthalmic Clinical Officers and Cataract Surgeons Society, The Rwanda Ophthalmic Society.

TIMOR-LESTE National Eye Centre Guido Valadares National Hospital, Royal Australasian College of Surgeons.

VIETNAM Binh Dinh Department of Health, Da Nang City Trade Union, Da Nang Department of Health, Da Nang Eye Hospital, General Department of Preventive Medicine - Ministry of Health, Hai Duong Department of Health DoH, Medical Service Administration agency, Project Management Board of Da Nang Department of Education and Training, Project Management Board of Hai Duong Department of Education and Training, Project Management Board of Tien Giang Department of Education and Training, Projects Management Board of Ministry of Education and Training, Quang Nam Provincial Trade Union, Vietnam National Eye Hospital, Brien Holden Vision Institute, Orbis International, Eye Care Foundation, Health Strategy and Policy Institute.

GOVERNANCE

THE BOARD OF DIRECTORS

The Foundation is a not-for-profit company limited by guarantee and governed by a voluntary board.

The Constitution specifies a minimum of five and a maximum of 13 directors, and there were 10 as at December 2019. Of these 10, the majority are directly elected by The Foundation's members at the Annual General Meeting. Up to five may be appointed by the Board itself, and there were two appointed directors as at December 2019. The Board also appoints the Chair and Deputy Chair/s from among the existing directors. There were two Deputy Chairs appointed by the Board in May of 2019. With the exception of Gabi Hollows, who occupies a special position as 'Founding Director' and has the right to lifetime membership, directors are elected or appointed for three-year terms and the Constitution sets limits on the maximum consecutive period people may serve on the Board.

THE ROLE OF THE BOARD

The Board is the trustee of the founding spirit and vision of The Foundation, and is responsible for its good governance. It operates in accordance with principles and practices set out in its Corporate Governance Charter which is available at www.hollows.org.

The Board meets at least quarterly and:

- ▶ Sets strategic direction and policies.
- ▶ Approves and monitors budgets and ensures appropriate financial and risk management strategies.
- ▶ Oversees and protects the broader resource base of the organisation.
- ▶ Ensures compliance with relevant standards, regulations and reporting requirements.
- ▶ Provides accountability to members and stakeholders.
- ▶ Appoints, supports and monitors the performance of the CEO who is charged with the executive management of The Foundation.

COMMITTEES

The Board has established three committees which report directly to it:

- ▶ The Governance and Nominations Committee supports specific elements of the Board's governance responsibilities, including safeguarding people.

- ▶ The Finance and Audit committee assists and advises the Board on key financial, audit, financial systems, financial compliance matters and risk management.
- ▶ The Programs and Partnerships Committee provides advice to the Board on the efficacy of its programs, projects and initiatives, to achieve The Foundation's strategic objectives, and on the management of substantive programmatic risks.

MEMBERS

The Foundation is a membership-based organisation. The goal is to have a diverse membership to reflect the democratic spirit of Fred who attracted the support of people from all walks of life. Our members are generous in sharing their wide range of skills and experience with the Board and staff. They form the inner circle of The Foundation's family. The Corporate Governance Charter requires directors to acknowledge the special trust placed in them by members and their right to hold the Board to account.

Life Members

Dr Gordon Briscoe AO
Howard Davies
Dr Graham Fraenkel
Gabi Hollows AO
Jilpia Jones AM
Ray Martin AM
Nigel Milan AM
Bob Dalziel AM
Michael Johnson AM

MANAGEMENT AND STAFF

At the end of 2019, The Foundation had 400 paid staff, including 216 in-country staff based in our 19 overseas offices. During the year, around 44 people were regular volunteers in our offices in Australia and Overseas (Sydney, Melbourne, Kenya, China, Bangladesh, and Hong Kong, Special Administrative Region of China) and many more gave valuable help on an as-needs basis, including volunteering for Coastrek, the Humanity Awards, and the Eureka Stair Climb. As of end of December 2019, the Executive Management Group was comprised of: Ian Wishart – Chief Executive Officer; Kirsten Armstrong – Knowledge and Innovation Executive Director; Daryn Deiley – Chief Operating Officer; Jennifer Gersbeck – Advocacy and Sector Engagement Executive Director; Jon Crail – Programs Executive Director; Nick Martin – Deputy CEO; Lee Chung – Head of Strategy and Planning and Nicola Stewart – Marketing and Fundraising Executive Director.

REPRESENTATION AND LINKS WITH OTHER BODIES

The Foundation has formal Licence Agreements with other Fred Hollows entities domiciled elsewhere in the world – The Fred Hollows Foundation New Zealand, The Fred Hollows Foundation (UK), The Fred Hollows Foundation Kenya, The Fred Hollows Foundation (HK) Limited, The Fred Hollows Foundation (USA), The Fred Hollows Foundation Social Action Fund (USA), and the two Fred Hollows Intraocular Lens (IOL) Laboratories in Eritrea and Nepal.

In addition, The Foundation is:

- ▶ In Official Relations with the World Health Organization (WHO)
- ▶ A member of the International Agency for the Prevention of Blindness (IAPB) and represented on the Board of Trustees, the global peak body for eye health
- ▶ A partner in 'VISION 2020: The Right to Sight', a global initiative of the IAPB and the WHO
- ▶ A member of the International Coalition for Trachoma Control (ICTC)
- ▶ A member of Vision 2020 Australia and represented on the Board, the national peak body for eye health and vision care
- ▶ A member and the prime contract holder of the Vision 2020 Australia Global Consortium, an unincorporated joint venture of six Australian eye health agencies that work internationally
- ▶ A member of the Australian Council for International Development, the national peak body of international development NGOs and a signatory to its Code of Conduct
- ▶ FHF (UK) is a member of Bond, the UK membership body for non-governmental organisations working in international development
- ▶ A member of the Neglected Tropical Disease NGO Network (NNN)
- ▶ A member of the Uniting to Combat NTDs Consultative Forum
- ▶ A member of the Non-communicable Disease (NCD) Alliance
- ▶ A member of the Steering Committee for the Close the Gap campaign, which aims to overcome the difference in life expectancy between Indigenous and non-Indigenous Australians
- ▶ A member of the Campaign for Australian Aid
- ▶ A member of Diversity Council Australia, a not-for-profit workplace diversity advisor to businesses in Australia
- ▶ A signatory and supporter of the Make Poverty History campaign
- ▶ A signatory to the National Anti-Racism Strategy
- ▶ A Member of Together 2030, a global civil society initiative engaging the 2030 Agenda for Sustainable Development
- ▶ A signatory to Deliver for Good, a campaign initiated by Women Deliver and partners calling for better policies,

- ▶ programming and financial investments in girls and women
- ▶ A signatory to the Global Disability Summit Charter for Change
- ▶ A member of the Civil Society Engagement Mechanism of UHC 2030
- ▶ A member of the secretariat group for the Friends of Vision Group of United Nations (UN) Member States, a group of countries seeking to advance the issue of quality eye care for all
- ▶ A member of Vision for the Commonwealth, a coalition seeking to bring vision to everyone, everywhere in the Commonwealth
- ▶ In Strategic Organisational Partnerships with Sightsavers, Helen Keller International and the International Diabetes Federation

MONITORING, EVALUATION AND LEARNING

The Fred Hollows Foundation has rigorous monitoring processes that support delivery of effective and sustainable programs, including conducting periodic evaluations to examine the quality and impact of projects. In line with The Foundation's Evaluation Policy, 15 project evaluations across 12 countries were conducted in 2019. As well as commissioning independent evaluation, The Foundation has a process of annual self-reflection for all country programs, requiring analysis of how programs are tracking against strategic objectives. Country program results reports are discussed with technical advisors, to identify key learnings and opportunities for ongoing improvement, then synthesised to identify common themes, key strengths and for organisational improvement. This reflection and reporting cycle was completed for the second time in 2019, with 17 programs producing annual reports.

COVID-19

The impact of COVID-19 and the weakening global economy will make 2020 one of the toughest on record for The Foundation.

We will strive to meet our ambitious targets as there are increasing numbers of people in need of sight-saving treatment.

Where the Foundation's resources cannot be used for eye health purposes, because of the pandemic, The Foundation may apply these to assist in pandemic-related activities in keeping with our values to allow health care to be accessible to all and apply resources where help is needed most, for example using the skills of eye health nurses for coronavirus purposes on a temporary basis.

THE BOARD OF DIRECTORS

As of December 2019

THE HON. JOHN BRUMBY AO CHAIR



John joined The Foundation's Board in 2013 and was elected Chair in February 2016. He is well known for his roles as the Premier of Victoria from 2007 to 2010 and Treasurer from 2000 to 2007. Since retiring from politics, John has become the Chair of notable organisations including MTAA Super, Melbourne Convention and Exhibition Trust and the Olivia Newton-John Cancer Research Institute. John was appointed Chancellor of La Trobe University from 29 March 2019 and is an Enterprise Professor at the University of Melbourne. John is the Chair of the Board's Governance and Nominations Committee, The Fred Hollows Foundation (HK) Limited and The Fred Hollows Foundation (USA).

HELEN EVANS AO DEPUTY CHAIR



Helen is an expert in public health and social policy with a special focus on infectious diseases. She has been involved in diverse national and international health and development organisations. Based in Geneva from 2005 until her retirement in 2014, Helen was Deputy CEO at the Global Fund to Fight AIDS, Tuberculosis and Malaria and then at Gavi, The Vaccine Alliance. Helen is an honorary Associate Professor at the University of Melbourne's Nossal Institute for Global Health. She is a member of the Global Fund to Fight AIDS, the Australian Government's Indo-Pacific Centre for Health Security Technical Reference Group, and a board member of the Burnet Institute. Helen is the Chair of the Board's Programs and Partnerships Committee and a Director of The Fred Hollows Foundation (USA).

KATRINA FANNING PSM



Katrina is a Wiradjuri woman with many years of leadership and public sector experience, and a strong commitment to making a difference to the lives of Aboriginal and Torres Strait Islander Peoples. She is the Director of Coolamon Advisors, an Indigenous consulting firm. Katrina is Chair of the ACT Aboriginal and Torres Strait Islander Elected Body, the only legislated voice for Indigenous Australians to an Australian Government. She is one of 12 Indigenous Australians elected to Joint Council, joining Ministers from each jurisdiction to oversee Closing the Gap. A women's rugby league pioneer, Katrina played the inaugural Jillaroos test in 1995, retiring as the most capped female player after 26 appearances for Australia. She has been Chair for the Australian Rugby League Indigenous Council. Katrina was the 2020 ACT Australian of the Year and has been awarded a Public Service Medal. She is a member of the Board's Finance and Audit Committee.

ASSOCIATE PROFESSOR MICHAEL JOHNSON AM DEPUTY CHAIR



Michael had a close relationship with Fred Hollows and was one of the team that set up The Foundation. He has served as a board member since its establishment in 1992. Michael has extensive experience as a professional economist, educator, researcher as well as engaging in the practical work of delivering development programs. He is an Honorary Associate Professor in the School of Social Sciences at UNSW and currently teaches a Masters course on international aid. He is an editor of the research and policy journal, the Economic and Labour Relations Review. In 2015, Michael was invested as a Member of the Order of Australia (AM) for significant service to the blind and vision impaired, to education, and the community. Michael serves as a member of the Board's Governance and Nominations Committee and Programs and Partnerships Committee, as well as Deputy Chair of The Foundation and a Director of The Fred Hollows Foundation (HK) Limited and The Fred Hollows Foundation Kenya.

The full Directors' Report for 2019 is available on The Foundation's website www.hollows.org or upon request by emailing fred@hollows.org or phoning 02 8741 1900.

DR ANTHONY HALL



Anthony joined the Board in May 2019 and prior to this served as an independent member of the Programs and Partnerships Committee from 2018. Anthony completed a Master of General Medicine at the University of Zimbabwe, where he won a medal for community medicine. He ran a small eye program in his birth country of Lesotho and spent 12 years in the UK training to be an ophthalmologist and vitreoretinal surgeon. From 2000 to 2011, Anthony was Head of the Department of Ophthalmology at Kilimanjaro Christian Medical Centre in Tanzania, helping to train ophthalmologists and unifying standards across East Africa. He also established a vitreoretinal fellowship training program. Anthony is a member of the Board's Programs and Partnerships Committee.

PROFESSOR PAUL TORZILLO AM



Paul joined the Board in 2012, bringing over 30 years' experience in Aboriginal and international health. He is Medical Director of the Nganampa Health Council in South Australia, and Head of Respiratory Medicine and a senior intensive care physician at the Royal Prince Alfred (RPA) Hospital in Sydney. Paul also acts as RPA's Executive Clinical Director, is Clinical Professor of Medicine at the University of Sydney and Clinical Director of critical care services for the Sydney Local Area Health District. He has worked for the World Health Organization as a consultant in child health, particularly in the area of the Integrated Management of Childhood Illness program. Paul is a member of the Board's Programs and Partnerships Committee.

PAUL RUIZ



Paul became an independent member of The Foundation's Finance and Audit Committee in 2017 and joined the Board in 2019. He is a Fellow of the Institute of Chartered Accountants in England and Wales, and a graduate of the Australian Institute of Company Directors and the University of Wales. Paul was a partner with a 'Big 4' accounting firm and brings deep experience of finance, audit and risk matters from his 30-year professional accounting career. Originally from the UK, he has lived and worked in North Asia and moved to Australia in 1995. Paul now acts as an independent director and member of audit and risk committees for a number of organisations. Paul is Chair of the Board's Finance and Audit Committee.

GABI HOLLOWS AO



Gabi is the Founding Director and has served on the Board since its establishment. She graduated as an orthoptist in 1972 and travelled with Fred Hollows for three years on The Royal Australian College of Ophthalmologists National Trachoma and Eye Health Program. Gabi married Fred in 1980, and together they had five children. In 2013, Gabi was invested as an Officer in the Order of Australia and has been declared one of Australia's '100 Living National Treasures'. In 2017, Gabi was awarded the United Nations Association of Australia Peace Program Lifework Award. In 2018, she was awarded the John Yu Medal by The George Institute for Global Health for her contribution to preventable blindness in Australia and Asia. Gabi is the Patron of The Fred Hollows Foundation Regular Giving Program and undertakes extensive speaking engagements for The Foundation. She is a member of the Board's Governance and Nominations Committee and the Programs and Partnerships Committee.

CHRISTINE HAWKINS AM



Christine was elected to the Board in 2015 after serving as an independent member of the Finance and Audit Committee from November 2010. Originally an economist with the Reserve Bank of Australia, Christine spent her senior executive career as a corporate adviser in investment banking, specialising in capital markets and financial structuring. In 1997, she established Cinnabar International Pty Limited, which provides advice on effective governance for companies. Christine is a member of the Board's Finance and Audit Committee, Chair of The Fred Hollows Foundation Kenya and Director of The Fred Hollows Foundation Social Action Fund (USA).

RUWAN DE MEL



Ruwan joined the Board in May 2019 after serving on The Fred Hollows Foundation's Programs and Partnerships Committee from 2017. He has over 16 years' experience in international development. Ruwan is a Chartered Accountant of England, Wales and Australia. From 2003 to 2014, Ruwan worked in the international development aid sector in Geneva, at the Global Fund to fight AIDS, Tuberculosis and Malaria. He was the Global Fund's Director of Strategy for several years. Now Sydney based, Ruwan continues to contribute to the international humanitarian sector and be on the Board's Programs and Partnerships Committee.

CONSOLIDATED STATEMENT OF INCOME

For the year ended 31 December 2019

	2019 \$000	2018 \$000
REVENUE		
Community and Corporate Support		
- Donations and gifts	51,144	50,170
- Legacies and bequests	14,090	15,121
Grants		
- Department of Foreign Affairs and Trade (DFAT)	11,189	7,716
- Other Australian Government departments	108	17
- Other overseas	17,996	16,070
Investment Income	1,570	112
- Other income	(52)	(172)
Total Revenue	96,045	89,574
EXPENDITURE		
INTERNATIONAL AID & DEVELOPMENT PROGRAMS EXPENDITURE		
International Programs		
- Funds to international programs	46,944	41,261
- Program support costs	14,038	11,330
Community Education	7,641	6,784
Fundraising Costs		
- Public	15,762	16,104
- Government, multilateral & private	159	162
Accountability & Administration	5,820	5,616
Total International Aid & Development Programs Expenditure	90,364	81,257
DOMESTIC AID & DEVELOPMENT PROGRAMS EXPENDITURE		
Domestic Programs	6,061	6,496
Community Education	759	838
Fundraising Costs	1,583	2,009
Accountability & Administration	578	692
Total Domestic Aid & Development Programs Expenditure	8,981	10,035
Total Expenditure	99,345	91,292
Net surplus (deficit) of income over expenditure	(3,300)	(1,718)
Share of Loss of Associate	-	(63)
Bargain gain on acquisition of associate	641	-
Total income (deficit) for the period	(2,659)	(1,781)

* During the financial years 2019 and 2018, The Fred Hollows Foundation had no transactions for international political or religious proselytisation programs.

* No non-monetary donations or gifts were recorded during 2019 and 2018.

* The Group's consolidated accounts are presented in Australian dollars and are rounded to the nearest thousand.

CONSOLIDATED STATEMENT OF FINANCIAL POSITION

As at 31 December 2019

	2019 \$000	2018 \$000
ASSETS		
Current Assets		
- Cash and cash equivalents	8,836	3,935
- Other interest bearing deposits	317	317
- Trade and other receivables	4,946	9,451
- Loan receivable	317	171
- Prepayments	1,157	1,069
Total Current Assets	15,573	14,943
Non Current Assets		
- Financial assets at fair value	11,130	9,752
- Investments in an associate	-	1,467
- Loans receivable	-	366
- Property, plant and equipment	4,847	1,921
- Other receivable	3,260	-
- Intangible software	4,410	4,223
Total Non Current Assets	23,647	17,729
Total Assets	39,220	32,672
LIABILITIES		
Current Liabilities		
- Trade and other payables	7,283	3,922
- Deferred grants	10,930	8,271
- Lease liabilities	917	-
- Borrowings	918	812
- Provisions	2,244	1,939
Total Current Liabilities	22,292	14,944
Non Current Liabilities		
- Provisions	444	337
- Deferred liability	162	286
- Borrowings	1,229	1,902
- Lease liabilities	1,774	-
Total Non Current Liabilities	3,609	2,525
Total Liabilities	25,901	17,469
Net Assets	13,319	15,203
EQUITY		
Accumulated Surplus	768	1,403
Contingency Reserve	12,551	13,800
Total Equity	13,319	15,203
Total Equity attributed to:		
- Non-Controlling Interest	768	-
- Members of the Parent	12,551	15,203

* At the end of the financial years 2019 and 2018 The Fred Hollows Foundation had Nil balances for Current Assets Inventories, Assets held for sale and Other financial assets, for Non Current Assets Trade and other receivables, Investment property, Intangibles and Other non-current assets, for Current Liabilities Net current tax liabilities, Other financial liabilities and Other, for Non Current Liabilities Other financial liabilities and Other. The Foundation had Nil balances for other Reserves at the end of the 2019 and 2018 financial years.

* Intangible Software Assets and Deferred Grants for previous year have been reclassified for consistency.

STATEMENT OF CHANGES IN EQUITY

For the year ended 31 December 2019

	ACCUMULATED FUNDS	CONTINGENCY RESERVE	NON-CONTROLLING INTEREST	TOTAL
	\$000	\$000	\$000	\$000
Balance at 1 January 2018	4,561	12,423	-	16,984
Movements in contingency reserves	(1,377)	1,377	-	-
Surplus/(loss) for the year	(1,781)	-	-	(1,781)
As at 31 December 2018	1,403	13,800	-	15,203
Balance at 1 January 2019	1,403	13,800	-	15,203
Acquisition of Alina Vision	-	-	775	775
Movements in contingency reserves	1,249	(1,249)	-	-
Surplus/(loss) for the year	(2,652)	-	(7)	(2,659)
As at 31 December 2019	-	12,551	768	13,319

Table of Cash Movements for Designated Purpose

No single appeal or other form of fundraising for a designated purpose generated 10% or more of total income for the year ended 31 December 2019.

2019 FINANCIAL OVERVIEW

All figures in Australian dollars

WHERE THE MONEY CAME FROM	\$000	SOURCE OF INCOME
<ul style="list-style-type: none"> Community and Corporate Support Income received from the public and corporations, in the form of public donations, project grants, fundraising and bequests 	65,234	
<ul style="list-style-type: none"> Department of Foreign Affairs and Trade (DFAT) Grants received from the Australian Government's overseas aid program 	11,189	
<ul style="list-style-type: none"> Other Australian Government Departments and Agencies Grants received from other Government Departments for Indigenous programs 	108	
<ul style="list-style-type: none"> Other Overseas Grants Grants received from Governments, Trusts & Foundations for international programs 	17,996	
<ul style="list-style-type: none"> Investment Income 	1,570	
<ul style="list-style-type: none"> Other Income 	(52)	
Total	96,045	

The Fred Hollows Foundation is in a sound financial position to pay its debts as and when they become due and payable. The maintenance of a contingency reserve protects The Foundation from future unforeseen events to meet contractual, legal and ethical obligations to partners, suppliers of good and services and staff. The launch of the 2019-2023 Strategy will continue and enhance the historic work and set The Foundation in a stronger financial position to deliver more impact to our beneficiaries.

HOW THE MONEY WAS SPENT	\$000	\$000	RATIO OF EXPENSES
<ul style="list-style-type: none"> Programs & Community Education - Africa - South East Asia - South Asia - Pacific Region - Middle East - Indigenous Australia - Community Education 		75,443	
<ul style="list-style-type: none"> Fundraising Expenses Public & government/multilateral fundraising 		17,504	
<ul style="list-style-type: none"> Operating Expenses Accountability and administration 		6,398	
Total		99,345	

WHERE THE PROGRAM MONEY WAS SPENT

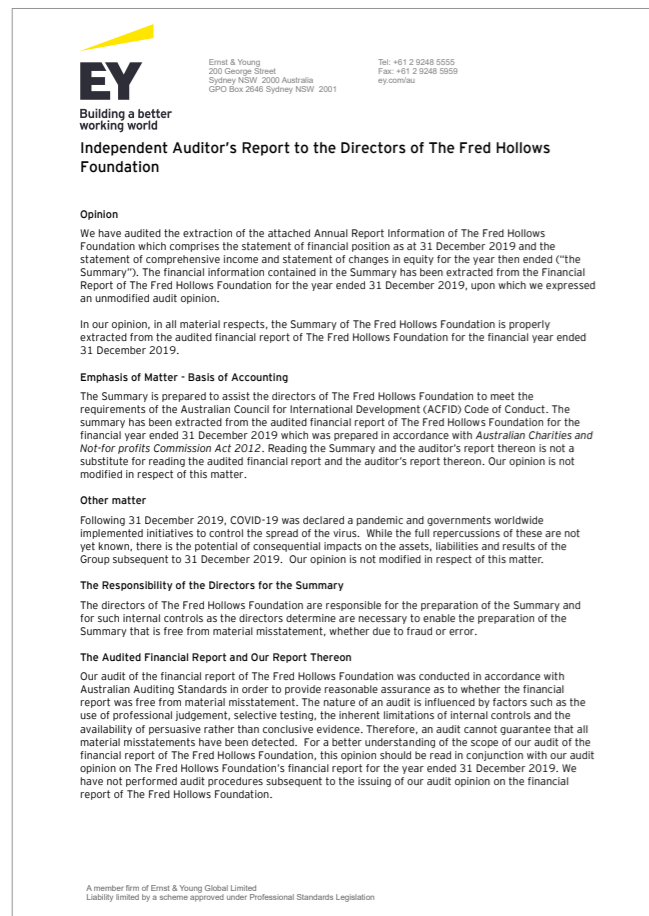
Africa	33,220	
South East Asia	11,586	
South Asia	10,357	
Indigenous Australia	6,061	
Pacific Region	3,568	
Middle East	2,251	
Total	67,043	

“Programs” includes expenditure on our development work across both international and Indigenous programs, as well as a small amount of expenditure on emergency relief.

“Community Education” includes staff time and outlays involved in providing community information and raising awareness around eye and Indigenous health issues as well as broader international development issues.

“Fundraising Expenses” are the costs associated with attracting more support through donations and sponsorships, and includes items such as advertising, mail-outs, the toll-free phone line and processing of donations.

“Operating Expenses” covers the administrative and other costs inherent in running an organisation, including staff time in areas such as finance, human resources, information technology and administration, insurance premiums, legal and professional fees, office supplies and other running costs.



An independent audit of The Fred Hollows Foundation's financial accounts for 2019 was conducted by:

Kieren Cummings (*Partner*)
Ernst and Young
200 George Street,
Sydney NSW 2000
+ 61 2 9248 5555

The Summary Financial Reports have been prepared in accordance with the requirements set out in the ACFID Code of Conduct. For further information on the Code please refer to the ACFID Code of Conduct Implementation Guidance available at www.acfid.asn.au. The full Financial Report can be obtained at www.hollows.org/au/annual-reports

THANK YOU

OUR SUPPORTERS

We'd like to thank our supporters who share Fred's vision that every person has access to inexpensive and high-quality eye care, regardless of who they are and where they live. So many individuals, families, volunteers, corporations, workplaces and community organisations have kept Fred's vision alive this year. Our work in more than 25 countries would not be possible without your generosity and your support. Thank you for partnering with us to carry on Fred's dream of ending avoidable blindness.

REGULAR GIVING

In 2019, another 15,758 Australians and 3,005 supporters around the world chose to join Fred's team as regular givers supporting The Foundation's work to restore sight and change lives. Your monthly gifts allow us to plan ahead and develop strategic and targeted programs that tackle avoidable blindness and give the gift of sight to more people every month! Thank you. The results in this Annual Report demonstrate what we can achieve with your generous support.

YOUR WILL – KEEPING FRED'S VISION ALIVE

To the families and friends of those who left a gift in their Will, and those who intend to, thank you. Fred always encouraged people to "leave the world a better place". A gift in your Will means you help his vision to live on. Over the years, The Foundation has been a grateful beneficiary of many gifts which have helped restore sight to millions of people in more than 25 countries. For more information, visit www.hollows.org/au/you-can-help/gift-in-your-will

OUR MAJOR SUPPORTERS 2019

ACME Foundation	Elizabeth Stafford	Larsen Jewellery	The George Lewin Foundation
Ansell Limited	Etihad Airways	Laser Vision SA	The Miller Foundation
APA	Eureka Tower	Macquarie Group Limited	The Shine On Foundation
Australia China Business Council	Owners Corporation	Maple-Brown Family Foundation	Thick as Thieves – Mike Toner
Australian Business Council Dubai	Friends for Fred Canberra	Maya Youth in Performing Arts	Tony Karas
Australian Business Group Abu Dhabi	Geri and the late Jeff Underhill	Melbourne Grammar School	Unione Abruzzesi Melbourne
Australian New Zealand Association in UAE	Goodman	Nan Hai Culture and Media Australia	UPS Foundation
Bill and Eileen Doyle	Goh Foundation	Robert C Bulley Charitable Fund	Valfer Pty Ltd
Blackwoods	HSBC Bank Australia	Rotary Clubs of Australia	Victoria International School of Sharjah
CMG International Charity Fund Ltd	iChoice	SAP AG	Wild Women on Top
Cody Foundation	IMC	Specsavers Australia	World Nomads Group
DBM Consultants	ING Bank	TechnologyOne	Yaru Water
	JB Hi-Fi		
	Jean Williamson		
	Johnson & Johnson		

"Leave the world
a better place"

— Fred Hollows



Photo: Michael Amendolia

"He has changed so
much. He can see
clearly. He's telling his
brother that he'll work
so hard in school and
perform even better
than him."

— Samuel's father, Kimani



**The Fred Hollows
Foundation**